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FOR IMMEDIATE RELEASE

Branson Police Confirm Restoration of 9-1-1 Service Availability to Verizon Wireless Customers Throughout Branson and Taney County

Branson, MO (August 22, 2017) – As of 7:30 a.m., Verizon reported to the City of Branson that 9-1-1 emergency service has been restored to its customers in Branson and Taney County. The Branson Police Department has confirmed that calls are successfully being received through dispatch from Verizon wireless customers via the 9-1-1 system.

Earlier this morning, it was reported that the 9-1-1 service outage was caused by a cut in a fiber optic line, causing a complete outage of the 9-1-1 emergency phone system, later updating that only Verizon Wireless customers were impacted by the outage. The outage was reported to have involved an area comprised of four counties including Taney, Stone, Christian, and Dade Counties of Southwest Missouri.

As of 7:50a.m., the Branson Police Department tested the system and has since confirmed that 9-1-1 emergency services are working properly for all network providers in Branson and Taney County.

Please retain the following numbers for your reference should such events occur in the future when requiring emergency services in Taney County, Missouri:

- City of Branson Fire & Police (417) 334-3300
- Taney County Sheriff (417) 546-7270
- Taney County Ambulance (417) 334-1441
- County Fire Departments (417) 546-7270
- Missouri State Highway Patrol (417) 895-6868

Media inquiries related to this content may be directed to Jennifer Langford, Communications Manager, City of Branson at JLangford@BransonMO.gov or by calling 417.337.0017.

Receive Updates Via Text/SMS and Branson Alerts

The City of Branson provides multiple options for residents and visitors to STAY INFORMED via multiple information resources:

1. Receive updates via email or Text/SMS messages delivered to mobile devices by subscribing at: <http://mo-branson.civicplus.com/list.aspx>.
2. Social Media – For up to date news and weather information throughout the City of Branson, follow social media updates posted on Facebook at: www.Facebook.com/CityBranson.

www.Facebook.com/BransonMOFireRescue, and www.Facebook.com/BransonPolice, or on Twitter at: [@CityofBranson](https://twitter.com/CityofBranson), [@BransonMOFire](https://twitter.com/BransonMOFire), and [@BransonPD](https://twitter.com/BransonPD).

3. BransonALERTS is a free subscription service provided to all community members wherein users can select to receive updates via SMS/Text message to mobile devices, email, and automatic telephone calls. Visit <http://mo-branson.civicplus.com/390/Branson-Alerts>, then click the “Everbridge” option to get started.

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About the City of Branson, Missouri: *Located in Southwest Missouri, the City of Branson is committed to its citizens and to those who visit here, to ensure a safe and environmentally sound community. We will work as a team to maintain and promote the growth of our City, and to provide professional, courteous service to all through fair and open communication. We look to tomorrow, remembering yesterday, dedicated to excellence today.*