



City of Branson
110 West Maddux | Branson, MO 65616
BransonMo.gov | 417.337.0017 direct
Jennifer Langford, MBA/MIS – Communications Manager
JLangford@BransonMO.gov

FOR IMMEDIATE RELEASE

Contact: Branson Fire Chief, Ted Martin (417) 243-2790

UPDATE: Only Verizon Customers Affected by 9-1-1 Service Outage in Branson and Counties of Taney, Stone, Christian & Dade

Branson, MO (August 22, 2017) – The Branson Fire Department has provided an update that only Verizon customers are affected by the 911 service outage throughout Branson and the counties of Taney, Stone, Christian and Dade.

According to Branson Fire Chief Ted Martin, a cut to a fiber optic line has caused a complete outage of the 9-1-1 emergency phone system for Verizon cell phone users in this four county area, although details regarding the cause of the outage and timeline for restoration of the 911 system remains unknown.

In the interim, Verizon customers should use the following numbers to reach emergency services in Taney County, including the City of Branson:

- City of Branson Fire & Police (417) 334-3300
- Taney County Sheriff (417) 546-7270
- Taney County Ambulance (417) 334-1441
- County Fire Departments (417) 546-7270
- Missouri State Highway Patrol (417) 895-6868

Media inquiries related to this content may be directed to Jennifer Langford, Communications Manager, City of Branson at JLangford@BransonMO.gov or by calling 417.337.0017.

Receive Updates Via Text/SMS and Branson Alerts

The City of Branson provides multiple options for residents and visitors to STAY INFORMED via multiple information resources:

1. Receive updates via email or Text/SMS messages delivered to mobile devices by subscribing at: <http://mo-branson.civicplus.com/list.aspx>.
2. Social Media – For up to date news and weather information throughout the City of Branson, follow social media updates posted on Facebook at: www.Facebook.com/CityBranson, www.Facebook.com/BransonMOFireRescue, and www.Facebook.com/BransonPolice, or on Twitter at: [@CityofBranson](https://twitter.com/CityofBranson), [@BransonMOFire](https://twitter.com/BransonMOFire), and [@BransonPD](https://twitter.com/BransonPD).

3. BransonALERTS is a free subscription service provided to all community members wherein users can select to receive updates via SMS/Text message to mobile devices, email, and automatic telephone calls. Visit <http://mo-branson.civicplus.com/390/Branson-Alerts>, then click the “Everbridge” option to get started.

###

About the City of Branson, Missouri: Located in Southwest Missouri, the City of Branson is committed to its citizens and to those who visit here, to ensure a safe and environmentally sound community. We will work as a team to maintain and promote the growth of our City, and to provide professional, courteous service to all through fair and open communication. We look to tomorrow, remembering yesterday, dedicated to excellence today.